

Pre-contractual information obligations under the EU Data Act

Our machines generate machine and condition data, including operating parameters, performance data, diagnostic data, and event logs.

This data is primarily available as time-series data and is stored in standardized formats (e.g. B. JSON, CSV) or in a database. The estimated data volume is approximately 200MB per day during continuous operation.

Data collection is continuous and in real time. The data is stored both locally on the machine and on a remote server.

The storage period on the server is unlimited, while local storage depends on the machine's capacity.

The data is provided via the MULTIVAC Smart Services platform through secure authentication.

The data can be retrieved there; deletion is not foreseen.

Use of service is subject to the applicable Terms of Use; The service quality includes an average annual availability of 98%.

