

MULTIVAC Canada launches domestic expedited Spare Parts shipping






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Brampton, ON – April 28, 2025 - MULTIVAC Canada is delighted to announce a significant investment in customer support and operational efficiency by shipping Spare Parts directly from within Canada.



This strategic move means our Canadian customers will benefit from faster delivery, no cross-border delays, and tariff-free shipping, ensuring minimal downtime and maximum productivity.

“Our customers have always been at the heart of what we do. With this investment, we can deliver fast and local support to our partners and customers, exactly when they need it,” says Paul Marsden, VP of Sales & Marketing at MULTIVAC Canada.

Key benefits include:

-  Tariff-free Spare Parts shipping
-  Same-day delivery (where available)
-  Next-day turnaround for most locations
-  Warehouse pick-up options
-  Access to MULTIVAC service technicians in all regions, ready for installation.

This improvement is part of our ongoing commitment to streamlining service, reducing downtime, and providing unmatched responsiveness to Canada’s processing and packaging industry.

Customers can continue ordering spare parts through the same trusted channels:  Toll-free: (877) 264-1170 |  spares@ca.multivac.com

Additionally, customers can access the [myMULTIVAC](#) self-service portal to order parts at their convenience and take advantage of additional

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benefits: <https://my-multivac.com>. Need help setting up an account? Contact your Customer Service Representative today.

For over 60 years, MULTIVAC has been your trusted partner in processing and packaging solutions. With this investment, we're proud to be closer, faster, and more committed than ever to supporting Canadian operations.

About the MULTIVAC Group

Packaged expertise, innovative cutting-edge technology, and strong brands under one roof: The MULTIVAC Group offers complete solutions for the packaging and processing of food, medical and pharmaceutical products, as well as industrial items – and as the technology leader, it continues to set new benchmarks in the market. For more than 60 years the name has stood for stability, strong values, innovation, and future security, as well as quality and excellent service. Founded in 1961 in the Allgäu region of Germany, the MULTIVAC Group is today a global solutions supplier, which supports small and medium-sized companies, as well as large corporate businesses, in designing their production processes to be efficient and resource-saving. The product portfolio comprises a wide range of packaging technology, automation solutions, labelling and marking equipment, inspection systems and packaging materials. The product range is complemented by practical and customized solutions for food processing – from slicers and portioning machines right up to bakery technology. All the packaging and processing solutions are individually matched to customer requirements in the company's own application and development facilities. Around 7,000 staff in more than 80 subsidiaries worldwide ensure that the company remains close to its customers, as well as providing the maximum customer satisfaction – from the first project concept right through to after-sales service. Further information at: www.multivac.com

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